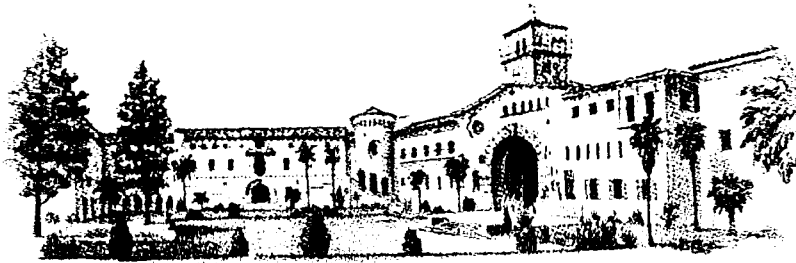


MAILING ADDRESS:
GRAND JURY ROOM
COUNTY COURTHOUSE
SANTA BARBARA, CA
93101



TEL: (805) 568-2291
FAX: (805) 568-3301
email: sbcgj@sbcgj.org
[http:// www.sbcgj.org](http://www.sbcgj.org)

**GRAND JURY
SANTA BARBARA COUNTY**

March 25, 2009

Kathy Gallagher
Department of Social Services
234 Camino Del Remedio
Santa Barbara, CA 93110-1369

Dear Ms. Gallagher:

We received your response to the Grand Jury enquiry dated January 29, 2009 regarding a 2005-2006 Grand Jury report entitled "Emergency Sheltering – Where Do We Go?", specifically Recommendation #4.

Your response lacks documentary verification of 1) sending members of your Department to training with the Red Cross 2) Verification of your plans for emergency exercises.

Please submit the above documentation to the Jury within 10 days.

Thank you for your cooperation.

Ted Sten
Foreman
Santa Barbara County Civil Grand Jury

2/25/09



County of Santa Barbara
DEPARTMENT OF SOCIAL SERVICES

234 Camino del Remedio, Santa Barbara CA 93110-1369 (805) 681-4401 Fax (805) 681-4403

Kathy M. Gallagher
Director

February 25, 2009

Ted Sten, Foreman
Santa Barbara County Grand Jury
Grand Jury Room
County Courthouse
Santa Barbara, CA 93101

Dear Mr. Sten:

In response to your letter of January 29, 2009, I am providing an update on the activities of the Department of Social Services in regard to Recommendation #4 from the 2005-2006 Grand Jury report on Emergency Sheltering. The recommendation reads: "The Department of Social Services should send more of their personnel to Red Cross emergency training and plan more emergency exercises in order to support the Red Cross in an emergency."

DSS currently has 105 staff trained in Shelter Operations by the Red Cross. We hope to have an additional 100-125 staff trained in the upcoming trainings, which are scheduled for five separate classes in March 2009 in Santa Maria, Lompoc and Santa Barbara.

We also have ten staff that hold SEMS certificates, having attended the four-day training provided by the California Specialized Training Institute. In addition, many of our managers and executives are trained to staff the Emergency Operations Center for the county during declared events, and coordinate closely with other county departments and community resources to identify and locate vulnerable populations.

We continue to collaborate closely with the Red Cross, conducting table-top exercises and meeting on a regular basis. During the GAP and TEA fires, DSS was able to supply the Red Cross with a list of available and trained personnel to assist in the shelters that were in operation.

In 2007/08, the department fully participated in the Pandemic Planning Project, providing input and expertise on five different committees. Our Disaster Response manager chaired the Volunteer Committee.

We continue to give disaster preparation a very high level of priority in our department, and ensure that we engage in on-going trainings and educational activities of both our staff and of our clients.

If you should have any additional questions, please feel free to contact me.

Sincerely,

Kathy M. Gallagher
Director



County of Santa Barbara
DEPARTMENT OF SOCIAL SERVICES

234 Camino del Remedio, Santa Barbara CA 93110-1369 (805) 681-4401 Fax (805) 681-4403

Kathy M. Gallagher
Director

April 8, 2009

Received
APR 16 2009
Santa Barbara
Grand Jury

Ten Sten, Foreman
Santa Barbara County Civil Grand Jury
Grand Jury Room
County Courthouse
Santa Barbara, CA 93101

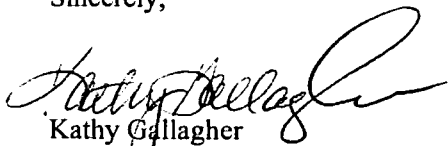
Dear Mr. Sten:

In response to your request for additional information from the Department of Social Services regarding Emergency Sheltering – Where Do We Go?, we have enclosed the following material:

- 1) A list of Social Services staff members currently trained in Red Cross Shelter Operations.
- 2) The Department of Social Services protocol for the Emergency Operations Center (EOC) when it is activated. Social Services managers are the department's primary EOC responders and in addition to having real life experience and training during the ZACA, GAP and TEA fires, all Social Services managers were trained on this protocol on July 14, 2008. It is our expectation to re-train on an annual basis. This written protocol is also posted on the Social Services Intranet and available to all departmental staff. Also, the department is currently participating in a table top exercise for evacuation, care and shelter of the licensed facilities that house elderly or disabled people. This exercise is scheduled to take place on April 28, 2009.

Thank you for the opportunity to respond to your request.

Sincerely,


Kathy Gallagher
Director

DSS Disaster Response Protocol and Policy

1. Introduction and Overview

The Department of Social Services is mandated by the state to provide Care and Shelter services in the event of a disaster. Care and Shelter services are defined as providing whatever basic resources people may need to be safely housed and fed. The department works closely with the County Office of Emergency Services and Public Health Services, along with the American Red Cross to develop and execute Disaster Response Plans.

Disasters can range from a single home fire to a county-wide, devastating, earth quake; from a terrorist attack to a tsunami warning. The Department of Social Services and the County of Santa Barbara must be prepared to protect the citizenry of the county should any threatening event occur.

This Disaster Response Plan lays out the primary responsibilities of the responders during any emergency. Different scenarios require different resources and responders need to be trained and prepared to act under any circumstance. Therefore, the protocol laid out in this manual is designed to be flexible. But, personnel responsibilities, lines and communication and authority are specifically appointed by this Plan and need to be well understood by anyone involved in a response.

This Plan will be updated on an annual basis or whenever there is a significant change in leadership or protocol. Its attachments are living documents with real time information. A copy of this plan will also be maintained by the Office of Emergency Services for use at the Emergency Operations Center and the Public Health Department Operations Center.

2. Disaster Response Protocol to Emergency Operations Center

Responder List	<ul style="list-style-type: none">A. EOC County Policy Section/Public Information Office<ul style="list-style-type: none">1. Director2. Deputy Director of Administration3. Deputy Director of Self Sufficiency Programs4. Deputy Director of Social ServicesB. Shelter Care Operations Section<ul style="list-style-type: none">1. Administrative Operations Division Chief2. Administrative Human Resources Division Chief3. Santa Maria MediCal Division Chief4. Staff Development Division Chief5. North County Emergency Coordinator
Procedure	<ul style="list-style-type: none">➤ The Office of Emergency Services (OES) maintains a list of the above names and all of the contact information.➤ When disaster strikes and action is needed the Director of the

	<p>Emergency Operations Center (EOC) will make the order to contact the Responders to staff the EOC.</p> <ul style="list-style-type: none"> ➤ Responders must insure that their personal and family conditions are secure before reporting to the EOC. ➤ In the order listed above, Responders will report to the EOC as directed. ➤ Each Responder will inform the Director of Social Services that they are in response mode. ➤ Responders must bring proper identification and sign in upon arrival. ➤ Most Responder shifts will be for twelve hours but Responders must bring any personal effects they may require to be able to serve at the EOC for a period of up to three days. ➤ When arriving at the EOC, Responders will be briefed on the situation and given instructions on how to proceed for their appointed section. ➤ Responders will determine shift coverage at the earliest convenient time.
<p>Care & Shelter Operations Procedures</p>	<p>A. Upon determination that a care and shelter facility is required to house displaced persons, the DSS Operations Section will contact the American Red Cross (ARC) to facilitate the shelter needs.</p> <p>B. The ARC may have persons staffed at the EOC, or may operate out of their own emergency headquarters.</p> <p>C. The Care and Shelter Operations Section will learn from the Logistics Section the scope of the need and develop the resources accordingly in conjunction with the ARC.</p> <p>D. The Care & Shelter Operations Section will make requests through the Logistics and Procurement Section to provide additional goods and services needed at the identified location(s).</p> <p>E. The ARC will initially staff all Care and Shelter facilities. If additional staffing of Care Centers is needed, the Care & Shelter Section will use the Emergency Contact List of DSS Employees (Attachment B) to identify who may be able to serve in a Care Center as a Disaster Service Worker.</p> <p>F. If the Emergency Contact List of DSS Employees is exhausted the Care & Shelter Section will ask Logistics to identify other county employees to serve as Disaster Service Workers.</p>
<p>Documentation Requirements</p>	<ul style="list-style-type: none"> ➤ Materials will be provided to keep detailed records of EOC activities, communications and decisions by the Section.

	<ul style="list-style-type: none"> ➤ Complete record keeping is essential to insure transfer of knowledge between staffing changes and for fiscal reporting after the event.
EOC Briefings and Information Sharing	<ul style="list-style-type: none"> ➤ The Director of the EOC will hold briefings for the Section Chiefs at regular intervals and as needed. ➤ Information sharing is the key to a successful disaster response. ➤ The Director of the EOC also has the responsibility through the Public Information Officer to keep the media and public informed
DSS Program Response Requirements	<ul style="list-style-type: none"> ➤ The Department of Social Services has several legal responsibilities to its clients and the community during a disaster. Upon the Declaration of a Disaster within the County, the Director of Social Services will contact each program Deputy Director to activate its response protocol. ➤ Each program must implement the protocol set out by the State and is contained in the attachment associated with each program. ➤ Social Services employees as Disaster Service Workers will be assigned to program activation as a priority before reporting to Care & Shelter Operations.
Continuity of Government	<ul style="list-style-type: none"> ➤ The Department of Social Services has developed a Continuity of Government Plan and Priority Ranking to be used in the event of a prolonged disaster. ➤ Attachment I ranks departmental operations by priority. Program managers will need to assess the resources available to them and assign tasks to workers according to this ranking. ➤ Complete program and resource requirements to sustain the Continuity of Government through this plan is available through the County Intranet.

3. DOC Activation and Staffing

There may be certain events which require substantial resources and DSS staffing. In this case, the Director of Social Services will determine if the Department should initiate a Departmental Operations Center.

When the EOC is operational and DSS staff are needed as Disaster Service Workers to support Care and Shelter, the EOC responder will initiate a call out to contact workers to sign up for the

specific event. Those previously trained in care and shelter support will be contacted first. If not enough staff are available, EOC managers will contact remaining staff based on the specified need and location of the needed workers relative to where the staff person lives. The specifics of the event and staffing needs are determined by the EOC manager making the request. Managers are required to have the departmental issued Emergency Phone Number Listing available to them during working and non-working hours in order to respond to this activity. This report is issued by the departmental human resource unit semi-annually.

If the event is of such consequence that the director determines a Department Operations Center is necessary for the department to operate most efficiently it will be located out of location most beneficial to the event at hand. For instance, if there is an evacuation of the Diablo Nuclear Power plant and numerous staff members are needed at the Santa Maria Fair Grounds for registration and support, the director may establish an area in one of the Santa Maria facilities for staff to receive their specific assignments.

Other program specific related events may also require the initiation of a DOC if an event is declared an emergency by local, state or federal officials. In such cases, the California Department of Social Services and the State Department of Public Health may impose emergency measures to deal with existing and potential clients. These measures may affect any or all of our programs including Adult and Child Welfare Services, MediCal and CalWorks, Food Stamps, General Relief or the Workforce Investment Act. In these cases the Deputy Director of these programs will assign a program manager to ascertain what measures are to be implemented and establish a contact for the state agencies. Existing regulations are contained in this plan and laid out in Section 7. These are real time regulations and will be updated as new ones are issued, although the department will implement them only by direction of the state agency of origin.

4. MOU with the Red Cross/Shared Response

The Red Cross recognized world wide as providing assistance during and after a disaster. The American Red Cross is chartered by the federal government to be a primary agency responsible to respond to events ranging from small, single family events, to those of international consequence. Our local Santa Barbara Chapter of the Red Cross has been in operation in our county for over 130 years. DSS is mandated by the state to work in unison with the Red Cross to provide care and shelter in any disastrous event. Because of the relationship between our agencies, we work closely to with the Red Cross in planning and execution of a care and shelter.

The Red Cross maintains a base of volunteers county-wide that respond to emergencies locally and nationally, even internationally. During a local disaster and care and shelter needs are identified for persons who are displaced from their home, the Red Cross through coordination of our two agencies will utilize its resources of both facilities and volunteers to establish shelters where we have determined the need exists. These events vary in size so due to the long standing relationship between responder agencies (law enforcement and fire in the counties and cities), during smaller events the Red Cross is contacted directly by the responding agency and DSS involvement is not necessary.

The larger planning required between our two agencies (Red Cross and DSS) is to develop resources necessary to function during a wide spread disaster. For wide spread events it is most likely that the County Emergency Operations Center will be activated and both DSS and the Red Cross will send their agency responders to staff the EOC. Through the EOC determinations of care and shelter need will be determined and DSS and Red Cross will work together to meet the need.

The Red Cross maintains a list of facilities that it has agreements with to use for shelters. They update their agreements and lists annually, and DSS relies on that resource as a first choice for shelter facilities. The Red Cross also maintains a well trained operations volunteer core to operate those shelters and they will be the first to be contacted to do that. If the Red Cross is unable to locate the needed number of volunteers, then DSS must utilize our staffing resources as Disaster Services Workers and the call to staff to respond is initiated. If appropriate facilities are not available through the Red Cross then DSS puts a request into the Logistics Section (who is responsible for procurement of resources) to locate a suitable site. Furthermore, if DSS is unable to provide the number of staffing at the needed site(s) then Logistics, through the county Human Resources Department) will also seek additional Disaster Services Workers.

In a large scale event where many volunteers and Disaster Service Workers are needed the Red Cross will activate the VOAD program. VOAD is the Volunteer Organization Active in a Disaster program run by the Red Cross. They will set up receiving centers for convergent volunteers and for Disaster Services Workers to report and receive directions on where their help is needed. Those receiving centers will be at the location of the Red Cross offices in both north and south county, or wherever the need may be.

If the event is a public health emergency, and the Public Health Director is directing that care and shelter be organized, then the County must be the lead to receive all workers and volunteers, who then become Disaster Service Workers and are no longer considered Red Cross volunteers even though the Red Cross is still assisting with receiving and dispatching the workers and volunteers.

Red Cross is chartered to set up care and shelter for persons who are displaced from their homes due to a disaster, but not to staff medical facilities. Therefore, in some instances it is the Public Health Department who must set up and staff facilities in cases where cold or hot temperatures or communicable diseases threaten the lively hoods of the citizens. These events are further discussed in Section 5.

The County maintains an MOU with the Red Cross that establishes its responsibilities to DSS, the Office of Emergency Services and the Public Health Department. That MOU is contained in Exhibit A of this plan.

5. Alternative Care: Non Red Cross Care & Shelter Functions

The Department of Social Services may be called on to provide Care & Shelter for certain populations during health emergencies such as extreme hot or cold weather. These are emergencies that are either declared or undeclared, but have been determined to need a response by government to protect the lively hood of vulnerable populations.

This order comes from the Public Health Officer and therefore is a health related event. The Red Cross does not open shelters for health related events, only natural disasters, so the Department of Social Services becomes the lead agency for opening shelters during health related events. The local Red Cross is available to assist in these operations however. They will use their resources of facilities and staffing to open shelters as long as public health officials are also present at the shelters when they are open.

To plan ahead, the county Office of Emergency Services executes MOUs with various facilities to have them available during health related emergencies.

6. Disaster Service Worker Management

A. Use of Social Services Staff

Social Services staff will be the first to be called out as Disaster Service Workers when additional people are needed in the field to support operations during a disaster or emergency. All county employees are registered as Disaster Service Workers when they enter employment with the county and are thereby covered by all of the covenants of the state Disaster Service Worker Program.

In order for the Department of Social Services to be prepared for such events, training will be held every other year on Shelter Care and Management in order to train at least one third of the staff. Training is held by the Red Cross and contains the following courses:

1. Basic Shelter Operations
2. Shelter Management
3. First Aid/CPR
4. Cultural Awareness
5. Mental Health Counseling for Social Workers

B. The Department of Social Services will maintain a data base of all employees home addresses to be used when deploying employees to areas of distress. Employees are advised to respond to the call for help only if their own family is safe and secure during an emergency. When employees are asked to assist in any role during an event, they are paid the same salary as they are during normal working conditions. Employees may be asked to do tasks not associated with their regular assignment, but will never be instructed to do tasks that would put them at risk of an accident or injury.

C. When additional staffing resources are necessary, the County Human Resource Department is contacted to provide more personnel. These workers are also deployed as Disaster Services Workers.

D. Convergent Volunteers are often a valuable resource during an emergency or disaster. If an on set of convergent volunteers is expected the Red Cross will initiate its Volunteer Organization in a Disaster (VOAD) program. VOAD will register and deploy volunteers through the Red Cross offices.

E. Equipment and supplies are often provided by the Red Cross in a disaster or emergency as they are the lead agency that has inventory ready to be used.

7. Client Outreach and State Programs for Disaster Response/Continuity of Government

The Department of Social Services has responsibilities to serve clients during times of emergency and disaster based on special programs adopted by the state. These programs are monitored and implemented by Program Analysts associated with each branch of the department. Several of the existing emergency programs are listed below and attached to this document for reference. During an emergency or disaster the department must work closely with the state to determine which programs are to be implemented.

- C. Disaster Food Stamp Program: Attachment C
- D. General Relief: Attachment D
- E. CalWorks: Attachment E
- F. MediCal: Attachment F
- G. Child Welfare Services: Attachment G
- H. Emergency Protocol for Meeting the Needs of the Vulnerable: Attachment H

The County of Santa Barbara, through a comprehensive planning effort by all departments has prepared a Continuity of Government (COG) protocol to be used in case a prolonged emergency, disaster or pandemic. These COGs describe how each Department will operate in case of staffing shortages, which of our programs take priority and the resources needed to maintain basic operations.

The Continuity of Government Ranking for the Department of Social Services is attached to this section.

8. Diablo Canyon Exposure Event

The Department of Social Services will provide management, coordination and operation of a reception center in the case of a Diablo Canyon exposure event. The center will operate out of the Santa Maria Fair Grounds and will be staffed by Social Services personnel trained in this specific reception center protocol. Other agencies will also respond to support the operations such as Public Health, Red Cross, County and City Fire Departments and others who are trained in this operation.

Federal law requires the nuclear power plant to exercise the start up of the reception every two years, so this planning is ongoing. Supplies for the operation of the reception center will be delivered by the Santa Maria Fire Department and the Red Cross.

Updated: 4/8/2009

9. Continuity of Government

A major disaster or national security emergency could result in the death or injury of key government officials and/or the partial or complete destruction of established seats of government, and public and private records essential to continued operations of government. Government at all levels is responsible for providing continuity of effective leadership, authority and adequate direction of emergency and recovery operations. The California Government Code Section 8643(b) and the Constitution of California provide the authority for state and local government to reconstitute itself in the event incumbents are unable to operate normally.

The County of Santa Barbara has developed a Continuity of Government protocol which outlines which functions within each department are critical functions and to which resources need to be redirected in order to maintain the function. The county also maintains a data base that lists the required resources for each of these tasks. For prolonged emergencies which will deplete the able bodied employees from reporting to their normal work duties, this protocol will be followed so that critical functions are maintained as laid out in Attachment F: Department of Social Services Continuity of Government Ranking.

Red Cross Volunteer Master List

revised March, 2009

	NAME	HOME PHONE	CITY OF RESIDENCE	WORK PHONE	MANAGER/DIVISION
1	Alanis, Eddie		Santa Barbara	681-4487	Fitzpatrick
2	Alvarez, Leticia		Santa Barbara	969-8979	Neira
3	Anema, Ken		Santa Maria	346-8363	Marino
4	Arce, Victoria		Santa Maria	614-1361	Mejia
5	Arras, Charles		Santa Barbara	681-4595	Velasco
6	Ayala, Sandra		Santa Maria	346-7141	Groppetti
7	Baas, Karl		Lompoc	737-7055	Hartman
8	Baez, Mary Alice		Oxnard	681-4650	Velasco
9	Barajas, Elizabeth		Santa Maria	614-1279	Alanis
10	Bickel, Lina		Lompoc	737-6011	Gardner
11	Boor, Marvella		Santa Maria	346-8360	Marino
12	Brigman, Guy		Lompoc	681-4678	Zambrano
13	Brooks, Adrienne		Santa Barbara	681-4453	McDonald
14	Budzisz, Julie Ann		Santa Maria	346-7130	Groppetti
15	Calderon, Francisca		Santa Maria	346-7320	Groppetti
16	Cano, Alma		Santa Maria	614-1345	Mejia
17	Cavazos, Eva		Santa Maria	614-1256	Gallagher
18	Ceron, Akiles		Santa Barbara	681-4543	Parks
19	Chavez, Antonio		Santa Maria	614-1344	Mejia
20	Chavez, Mariana		Santa Maria	346-7187	Groppetti
21	Chavez, Yolanda		Santa Maria	346-7187	Willis
22	Chicholaz, Deborah		Santa Maria	614-1358	Mejia
23	Chiprez, Vidal		Santa Barbara	614-1313	Velasco
24	Cisneros, Bertha		Guadalupe	614-1323	Mejia
25	Contreras, Maria		Santa Maria	346-7171	Groppetti
26	Conwell, Gary		Goleta	681-4448	Alanis
27	Day, Sandra		Lompoc	737-7012	Moore
28	Didion, Eva		Santa Maria	614-1384	Mejia
29	Dominguez, Camilla		Santa Maria	614-1329	Baker
30	Drake, Devin		Santa Maria	934-6310	Nott
31	Enriquez, Victoria		Lompoc	737-7007	Mejia
32	Ericksen, Mary Lou		Lompoc	740-0071	Garcia
33	Falcon, Angelica		Goleta	696-8962	Hoesterey
34	Farro, Christine		Lompoc	737-7065	Alanis
35	Ferreira, Jessica		Santa Maria	614-1350	Mejia
36	Fonceca, Lupe		Nipomo	346-7132	Groppetti
37	Fortson, Marcia		Lompoc	740-6174	Garcia
38	Gallagher, Kathy		Santa Maria	346-7101	Gallagher
39	Garcia, Lydia		Guadalupe	346-7301	Magana
40	Gardner, Maria		Nipomo	346-8289	Terrell
41	Geiger, Carolyn		Santa Barbara	696-8967	Alanis
42	Gomez, Judith		Santa Maria	346-8303	Parks
43	Graham, Katharine		Lompoc	346-7397	Garcia
44	Groppetti, Christina		Santa Maria	346-7350	Alanis
45	Guerrero, Erlinda		Lompoc	737-6023	Hartman
46	Gutierrez, Monica		Solvang	681-4663	Velasco
47	Gyll, Nancy		Santa Maria	346-8391	Parks
48	Hahlbeck, Angelina		Grover Beach	614-1514	Mejia
49	Hansen, Patricia		Santa Maria	346-7358	Thomas
50	Harries, Richard		Santa Maria	346-7386	Parks
51	Harrison, Janet		Lompoc	737-7011	Garcia

	NAME	HOME PHONE	CITY OF RESIDENCE	WORK PHONE	MANAGER/DIVISION
52	Hartman, Deborah		Santa Barbara	737-6019	Jensen
53	Henley, Catherine		Santa Barbara	681-4631	Moore
54	Herrera, Helen		Santa Maria	346-7211	Groppetti
55	Hoffman, Kimberly		Lompoc	735-5970	Garcia
56	Huitron, Silvia		Nipomo	934-6558	Nott
57	Jimenez, Vicente		Santa Maria	346-7181	Groppetti
58	Kelly, Olivia		Lompoc	737-7092	Garcia
59	Kelly, Olivia		Lompoc	737-7092	Garcia
60	Klink, Kris		Santa Maria	346-7322	Moore
61	Klopp, Diana		Santa Barbara	681-4450	Gallagher
62	Kwentus, Nasra		Santa Maria	614-1317	Baker
63	Ladwig, Paul		Lompoc	737-6017	Garcia
64	LaForce, Paloma		Santa Maria	346-8285	Nott
65	Lester, Dawn		Santa Barbara	696-8978	Neira
66	Lock, Jennifer		Santa Ynez	681-4486	Gallagher
67	Magana, Maria		Santa Maria	346-7117	Neira
68	Manalo, Dawn		Lompoc	737-0765	Nott
69	Manus, Mekala		Santa Maria	346-7356	Hoesterey
70	Marceleno, Ruby		Santa Maria	737-6044	Neira
71	Marino, Molly		Santa Barbara	681-4588	Fitzpatrick
72	Marquez, Andres		Santa Maria	614-1394	Marino
73	Mausley, Carolyn		Santa Maria	346-8304	Moore
74	Medina, Elena		Lompoc	737-6021	Gardner
75	Mejia, Frank		Santa Maria	614-1370	Terrell
76	Mendez, Hector		Goleta	681-4488	Alanis
77	Monge, Jean		Santa Maria	614-1247	Willis
78	Morgan, Thomas		Lompoc	681-4634	Marino
79	Mosqueda, Mark		Lompoc	737-7026	Marino
80	Nomany, Melissa		Lompoc	737-7049	Hartman
81	Ochoa, Rachel		Lompoc	614-1343	Mejia
82	Okpik, Maria		Nipomo	346-8256	Groppetti
83	Ortaleza, Gloria		Santa Maria	614-1381	Mejia
84	Osalde, Gloria		Santa Maria	346-7183	Groppetti
85	Osterbauer, Raina		Grover Beach	614-1321	Mejia
86	Parks, Brad		Santa Barbara	681-4543	Jensen
87	Paz-Salazar, Maria		Santa Barbara	681-4466	Velasco
88	Perez, Anna		Santa Maria	614-1519	Thomas
89	Perez, Yolanda		Goleta	969-8971	Hoesterey
90	Phillips, Michelle		Lompoc	737-7049	Garcia
91	Pimental-Gonzales, Alexandra		Santa Maria	614-1359	Mejia
92	Pinon, Anna		Santa Maria	n/a	Mejia
93	Pitacua, Sophia		Santa Maria	346-7128	Groppetti
94	Pizano, Deborah		Santa Maria	346-7142	Groppetti
95	Ponce, Carlos		Lompoc	737-7064	Hartman
96	Pontes, Joanne		Santa Maria	614-1311	Baker
97	Proffitt, Brad		Santa Barbara	681-4472	Moore
98	Ramirez, Antonio		Santa Barbara	681-4533	Velasco
99	Ramirez, Ramon		Santa Maria	614-1312	Mejia
100	Razo, Alice		Nipomo	614-1367	Mejia
101	Rodriguez, Angelica		Santa Maria	346-8223	Willis
102	Rodriguez, Isabel		Santa Maria	346-7140	Groppetti
103	Rodriguez, Karina		Santa Maria	346-7311	Willis
104	Rodriguez, Sylvia		Santa Maria	346-7156	Groppetti
105	Rodriguez, Sylvia		Santa Maria	346-7156	Willis

	NAME	HOME PHONE	CITY OF RESIDENCE	WORK PHONE	MANAGER/DIVISION
106	Ruiz, Anna		Lompoc	740-1792	Garcia
107	Ryker, Ildia		Lompoc	737-7030	Garcia
108	Saengjaeng, Nancy		Arroyo Grande	614-1366	Mejia
09	Sahagun, Julisa		Santa Maria	346-7221	Thomas
110	Salinas, Lupe		Santa Maria	346-7141	Willis
111	Santana, Erlinda		Nipomo	346-8260	Groppetti
112	Smith, Nikki		Santa Maria	346-7120	Nott
113	Stephens, Dan		Ventura	681-4635	Marino
114	Stone, Sandra		Grover Beach	614-1357	Mejia
115	Thomassen, Don		Lompoc	740-1376	Garcia
116	Thorstenson, Lydia		Santa Maria	614-1309	Marino
117	Torres, Debbie		Santa Maria	346-8213	Gardner
118	Traughber, Mayra		Santa Maria	346-7311	Willis
119	Valencia, Susie		Santa Maria	346-8234	Gardner
120	Vazquez, Ismelda		Santa Maria	346-7204	Groppetti
121	Vega, Alma		Santa Barbara	681-4550	Parks
122	Velasco, Lilia		Santa Barbara	681-4441	Thomas
123	Velasquez, Lucia		Santa Maria	614-1281	Mejia
124	Vergara, Mj Karina		Lompoc	740-2074	Garcia
125	Villagomez, Guillermo		Santa Barbara	681-4419	Alanis
126	Washman, Barbara		Arroyo Grande	748-5564	Thomas
127	Welkowitz, David		Santa Barbara	681-4561	Velasco
128	Wheeler, David		Carpinteria	681-4484	Zambrano
129	Willis, Kevin		Santa Maria	614-1528	Marino
130	Wilson, Elizabeth		Santa Maria	346-7199	Groppetti
131	Wingereid, Carol		Solvang	737-6028	Nott
132	Wisch, Carla		Santa Maria	346-7220	Parks
133	Yepez, Lily		Goleta	696-8963	Hoesterey